

## TANK introduces a NEW way to pay!

TANK will be replacing the fareboxes on all fixed route buses. The new fare boxes will be put into service starting March 1<sup>st</sup>.

### How this will affect our passengers?

We anticipate a smooth transition and hope once people get used to the new fareboxes they will be easier and faster for our passengers to use. The new fareboxes will have several new features that will be more convenient and reliable for our customers. As part of the farebox upgrade the only immediate fare difference will be that we are replacing our current 10 ticket book with a 10 ride pass.

The 10-Ride Pass will work the same as TANK's ticket book. It will be good for 10 rides and never expire. Express 10 ride passes are also available.

The new 10-Ride Pass must be inserted into the farebox each time you ride. The farebox stamps the card on the back each time you ride. After the tenth ride, the card is no longer valid and will not be accepted in the farebox.

**IMPORTANT NOTE:** Beginning March 1<sup>st</sup> we will no longer accept the old tickets from the weekly ticket booklets on the buses. After that date, we will exchange any unused ticket books for a 10 ride pass. No cash refunds will be given. **Deadline to exchange ticket books will be July 1, 2010.** After that date, no exchanges will be given.

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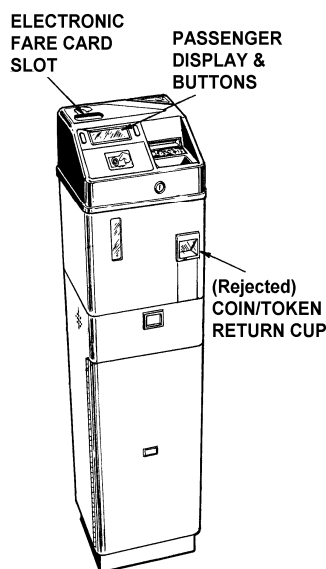
## Commonly asked questions:

### How is TANK paying for the new fareboxes?

TANK receives federal capital funding to help with the capital replacement of vehicles and equipment. In addition to the annual capital funding that TANK receives, in 2009 TANK was awarded an additional amount of federal Stimulus funding (ARRA). TANK staff and board determined that the stimulus money would be used to help complete capital projects that are on TANK's needs list, but had not been funded to date. A new fare collection system was at the top of this needs list.

### Paying with Cash?

The farebox will continue to accept cash for your fare. Coins and bills are still accepted. Exact fare still applies (no change will be given). These fareboxes act as a vending machine would. Bills will only be accepted when inserted slowly and not crumpled or folded.



### How do I use my monthly pass?

Simple swipe your card each time you board as you always have.

### How do transfers work?

As always, ask the driver for a transfer when you board the bus. The farebox will print a transfer for you. It will have the date and time printed on it. You

can use your transfer up to one hour after the time stamped on the transfer. When you board the next bus, insert the transfer into the Fare Card Slot. If your transfer is valid, the farebox will accept it.

For more information call:  
331-TANK or visit  
[www.tankbus.org](http://www.tankbus.org)

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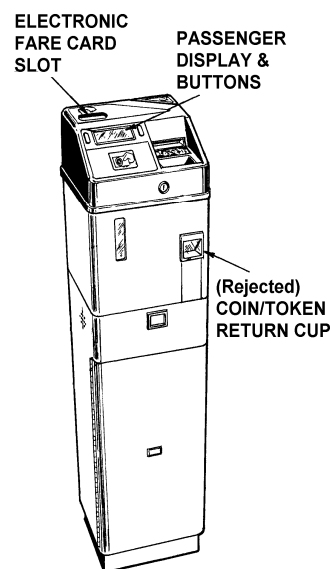
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